BILL PAYMENT USER GUIDE



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MAKING A BILL PAYMENT TRANSACTION

a. From the Boss Revolution Retailer Welcome Page, click on BOSS Revolution Bill Pay button.



b. Enter the biller name and click on **<u>Find</u>** to search for that biller.

Biller Name	Find

c. Find the biller you wish to pay and click on **Select Biller**.

Bill Payment		
Biller Name	American express Find	
Name		Select biller
American Express		Select Miler
Citibank-American	Express	Select biller
Macys American E	xpress	Select biller

- d. Enter the amount to be paid to the biller.
- e. Enter the Biller Account ID from the payment stub and confirm that Account ID.
- f. Choose the Payment Type and then click **<u>Next</u>**.
 - Next Day, 1 Business Day
 - Standard, 3 Business Days

Bill Payment	
American Express	
Bill Amount	10
Account ID	
Confirm Account ID	
Payment Type	NextDay, 1 business day (NC)
Estimated Post Date	4/1/2013
Service Fee	\$2.00
Total Amount	\$12.00
	Cancel Next

- g. Based on the Biller or State you might be required to enter additional customer information such as:
 - a. First & Last Name
 - b. Street Address
 - c. City
 - d. State
 - e. Zip Code
 - f. Phone Number
- h. All payments over \$2,500 will require additional customer information for compliance.
- i. Enter the additional information and click on Submit.

Bill Payment	
American Express	
Bill Amount	\$10.00
Account ID	**********1000
Payment Type	NextDay, 1 business day (NC)
Estimated Post Date	4/1/2013
Service Fee	\$2.00
Total Amount	\$12.00
Additional information is required	to process this payment:
First Name	
Last Name	
	Cancel Submit

j. Once the transaction has been completed agent must <u>**Print**</u> and give a receipt to the customer.

Transaction Date/Time	3/29/2013 11:49 AM
Estimated Post Date	4/1/2013
Biller	American Express
Account ID	*************1000
Bill Amount	\$10.00
Service Fee	\$2.00
Total Paid	\$12.00
Confirmation ID	8549260
Store Name	IDT Nwk Test CFP
Terminal ID	NJ1441
Store Address	550 Broad Street Newark, NJ 07102
Customer Service	(855) 739-0860

Bill Payment

Please allow 1 business day, excluding holidays and weekends, for bill payment delivery. Keep your bill stub and receipt until the payment is applied to your account. The bill stub and receipt must be presented for any inquiry or change to the payment. Payment Receipt Number: 0880000011 CheckFreePay Corporation



- k. If payment needs to be voided due to an error in the Bill Amount or Biller Name then click on **Void Payment**.
- I. The following message box will pop up click on **OK** to void the payment.



m. If the Void Payment is successful you should see the following message.



n. If the Void Payment is unsuccessful then please contact customer service at XXX-XXX-XXXX.

BILL PAYMENT REPORT

a. From the Boss Revolution Retailer Welcome Page, click on Reports.

Reports

b. In the reports folder click on Bill Payment Transaction History..



c. From this report you can see the following:

- Total Amount Paid
- Total Commission
- Total Deposit Amount

d. From this report you can also search for a transaction by:

- Transaction Date
- Settlement Date
- Biller

- Confirmation Number
- Status
- Agent

Bill Payment - Transact	ion History

Date to Search by: Transaction Date Settlement Date Date Range: This Week (Mon - Sun) Start Date: 2/19/2013 End Date: 2/22/2013 Biller Confirmation Number Status - All - Agent - All - Back Search Totals												
Total Amount Paid	\$240.79 Total Col	mmission (\$6.00) Tot	al Deposit Amount \$234.79									
Transaction Date	Settlement Date	Confirmation Number	Biller	Status	Bill Amount	Service Fee	Total Paid	Retailer Commission	Deposit Amount	Agent Name		
× •			A V				A 7	A V	A 7			
2/22/2013 11:47 AM		773664	American Express	Reversed	\$100.00	\$3.50	\$103.50	(\$1.00)	\$0.00			
2/20/2013 5:24 PM	2/21/2013	772308	American Express	Reversed	\$5.00	\$3.50	\$8.50	(\$1.00)	\$0.00			
2/20/2013 2:26 PM	2/21/2013	772113	American Express	Reversed	\$5.00	\$3.50	\$8.50	(\$1.00)	\$0.00			
2/20/2013 11:09 AM	2/21/2013	771814	Bloomingdales	Settled	\$12.00	\$3.50	\$15.50	(\$1.00)	\$14.50			
2/20/2013 8:56 AM	2/21/2013	771678	Pacificorp	Reversed	\$23.00	\$2.50	\$25.50	(\$0.50)	\$0.00			
2/20/2013 8:54 AM	2/21/2013	771669	Pacificorp	Settled	\$11.00	\$3.50	\$14.50	(\$1.00)	\$13.50			
2/19/2013 2:05 PM	2/20/2013	771226	Pacificorp	Settled	\$34.79	\$3.50	\$38.29	(\$1.00)	\$37.29			
2/19/2013 4:41 AM	2/20/2013	770946	PECO Energy	Settled	\$40.00	\$3.50	\$43.50	(\$1.00)	\$42.50			
2/18/2013 2:19 PM	2/19/2013	770720	American Express	Settled	\$77.00	\$3.50	\$80.50	(\$1.00)	\$79.50			
2/18/2013 2:17 PM	2/19/2013	770713	Illinois American Water	Reversed	\$60.00	\$3.50	\$63.50	(\$1.00)	\$0.00			
2/18/2013 2:15 PM	2/19/2013	770706	Pacificorp	Settled	\$45.00	\$3.50	\$48.50	(\$1.00)	\$47.50			
2/18/2013 12:36 PM	2/19/2013	770567	Bloomingdales	Reversed	\$22.00	\$3.50	\$25.50	(\$1.00)	\$0.00			
2/18/2013 10:30 AM	2/19/2013	770438	SCE&G - SC Electric & Gas Co.	Reversed	\$250.00	\$3.50	\$253.50	(\$1.00)	\$0.00			
2/18/2013 10:26 AM	2/19/2013	770430	Pacificorp	Reversed	\$11.00	\$3.50	\$14.50	(\$1.00)	\$0.00			
								Export to E	cel Export to	CSV Print		

- e. From this report you can also find the total amount that is due to be deposited in to your business account ny following these steps.
 - 1. Select to search by Settlement Date
 - 2. Then select Today in the Date Range menu.
 - 3. See Total Deposit Amount

COSS REVO	LUTION Y O U							
Bill Payment -	Transac	tion History	,					
Date to Search by: Date Range: Today Biller	Transaction	Dat Settlemen Start Date Transaction ID	t Date 8: 6/18/2013	End Date: Status	6/18/2013 • All -	Agent	- All -	
Totals Total Amount Paid	\$632.06	Total Commissio	n \$4.51 Tota	I Deposit Am	ount \$627.5	5	our Dill Amount	Convince Force 7

The amount that shows in the Total Deposit Amount is the amount that is due to be deposited that day.

f. Cancel a payment transaction: To cancel a transaction click on the reverse arrow as shown in the screenshot below.

Bill Payment - Transaction History														
Date to Search by: Transaction Date Settlement Date Date Range: This llorth Transaction ID Status All. Agent -All. Click arrow														
												C	Back S	earch
Total Amount Paid	\$170.16 To	tal Commissi	on \$7.51 T	Fotal Deposit Amount	\$137.53						$\overline{}$			
Transaction Date	Settlement Date	Trans Type	Transaction ID	Confirmation Number	Biller	Status	Bill Amount	Service Fee	Total Paid	Retailer Commission	Deposit Amount	Age. + Name	Void Payme	nt Print
A 7	A 7		A 7	A 7			A 7	* *	A 7		A 7	A 7		
5/14/2013 12:52 PM		Reversal	11621197	NY2385:37:4	Cablevision	Submitted					\$0.00		×	θ
5/14/2013 12:50 PM		Payment	11621106	NY2385:37:4	Cablevision	Submitted	\$5.00	\$1.50	\$6.50	\$0.75	\$0.00		\$	0
5/14/2013 11:40 AM		Reversal	11616098	NY2385:37:3	Cablevision	Submitted	(\$5.00)	(\$1.50)	(\$6.50)	(\$0.75)	\$0.00		\sim	0
5/14/2013 11:39 AM		Payment	11616011	NY2385:37:3	Cablevision	Submitted	\$5.00	\$1.50	\$6.50	\$0.75	\$0.00		3	

g. Reprint Receipt: To reprint a payment receipt click on the printer as shown in the screenshot below.

Bill Payment - Transaction History														
Date to Search by: Transaction Date Settlement Date														
Date Range: This Month Start Date: 5/1/2013 End Date: 5/1/4/2013														
Biller Transaction ID Status -All- Agent -All- Click arrow														
											\mathbf{i}	(Back Sea	rch
Totals														
Total Amount Paid	\$170.16 To	otal Commissi	on \$7.51	Total Deposit Amount	\$137.53									
Transaction Date	Settlement Date	Trans Type	Transaction ID	Confirmation Number	Biller	Status	Bill Amount	Service Fee	Total Paid	Retailer Commission	Deposit Amount	Agent Name	Void Payment	Print
A 7	* *		A 7	A 7	A 7		A 7					A 7		
5/14/2013 12:52 PM		Reversal	11621197	NY2385:37:4	Cablevision	Submitted					\$0.00		Z	
5/14/2013 12:50 PM		Payment	11621106	NY2385:37:4	Cablevision	Submitted	\$5.00	\$1.50	\$6.50	\$0.75	\$0.00		•	٥
5/14/2013 11:40 AM		Reversal	11616098	NY2385:37:3	Cablevision	Submitted	(\$5.00)	(\$1.50)	(\$6.50)	(\$0.75)	\$0.00			

COMPLIANCE REGISTRATION

- a. To register for the compliance training click on the web link provided to you in your Bill Payment Agent Approved email.
- b. Click on **Register Here** shown circled in red in the screenshot below

LEARNING	Learning I
New Users Registration	
Welcome! If this is your first time visiting this site, please click the BSA training.	link below to register for
Please note. You will only need to register one time.	
Register Here	

- c. Then enter you Terminal ID number that was provided to you in the Bill Payment Agent Approved email and click on Search.
- d. Confirm the agent information and then click on **Enroll** shown circled in red in the screenshot below

		Lea	rning i			
Welcome to CheckFree Agent's Registration Page						
Please enter the Terminal ID of your agent location. If you do not know you Checkfreepay's customer service number or look on a receipt.						
NY2567 Search Clear						
Total: 1						
State City, Zip Telephone Agny Name/ID						
BRONX,10452	(718) 329-0939	CARMEN MULTISERVICE, NY2567	▲			
	Velcome to ease enter the T leckfreepay's cr (2567 tal: 1 te City, Zip BRONX, 10452	Velcome to CheckFree ease enter the Terminal ID of y leckfreepay's customer service (2567 Search otal: 1 te City, Zip Telephone BRONX,10452 (718) 329-0939	Lea Velcome to CheckFree Agent's Registration I ease enter the Terminal ID of your agent location. If you do n ease enter the Terminal ID of your agent location. If you do n eckfreepay's customer service number or look on a receipt (2567 Search otal: 1 telephone Agny Name/ID BRONX, 10452 (718) 329-0939 CARMEN MULTISERVICE, NY2567			

- e. Enter the information requested in the below screenshot.
- f. Select your language and click on Add

	Add Student	(* mandatory)	
ť	Student Name		* (Example: John Smith) Please type your full name. This is the name that will
	User ID		* (Example: AK0013_JohnSmith) User ID must start with your terminal ID, follo
	Password		* Password must be at least 8 characters long and include one number.
	Confirm Password		* Please re-enter your password.
	Email		* Email address must be valid. This is where the "Forgot Password" email wil
	Language	English 🗸	
			Add Cancel

g. You are now registered and are ready to begin the compliance training.

COMPLIANCE TRAINING

- a. To begin the compliance training click on the web link provided to you in your Bill Payment Agent Approved email.
- b. Enter the username & login that you set up when you registered
- c. Click on the rocket shown circled in red in the screenshot below to launch the training program.

Required Courses					Ì
<u>Course</u>	Profile	<u>Due Date</u>	<u>Stat</u> s	<u>Date</u>	Action
CheckFreePay - Focus on Compliance for MSBs	CheckFreePay - Focus on Compliance - 2012		Not Started	I	
Past Courses					
Course	Profile		<u>Status</u>	<u>Date</u>	Action

- d. Click on the topic to begin playing the video.
- e. Go through all videos then take the test at the end of each module.

Che	eckfreeling Focus on for	Compli MSBs	iance		SOUND CLOSE
	Mer	nu			CLOSE T
	TITLE	SCORE	STATUS	ATTEMPTS	otep
	Module 1 - The Laws				Z
	Topic 1 - Our Compliance Commitment	100%	Completed	1	
	Topic 2 - Compliance and the Money Services Business	100%	Completed	1	
	Topic 3 - Money Laundering	100%	Completed	1	ds a
	Topic 4 - Complying with BSA Regulations	100%	Completed	1	
	Topic 5 - The Anti-Money Laundering Compliance Program	100%	Completed	1	
	Test: Module 1 - The Laws	100%	Passed	2	Click here to
	Module 2 - Complying with the Laws				complete the
	Topic 1 - Currency Transaction Reports (CTRs)	100%	Completed	1	program.
	Topic 2 - Suspicious Activity Reporting	100%	Completed	1	
	Topic 3 - Funds Transfer Rule	100%	Completed	1	ŏ
	Topic 4 - Identification Requirements	100%	Completed	1	
	Topic 5 - Focus on OFAC	100%	Completed	1	
	Topic 6 - Additional Compliance Information	100%	Completed	1	
	Topic 7 - Specific State Agent Information	100%	Completed	1	
	Test: Module 2 - Complying with the Laws	92%	Passed	1	
Menu					
Learning	g Mode ON / Reference Mode OFF		Powe	red by The Edcomm Group Ba	anker's Academy © 2013